start something big

January 27, 2016

FROM:

Mary Cullinan, PhD

President, Eastern Washington University

TO:

Michael Cockrill

Washington State Chief Information Officer

SUBJECT:

DIRECTIVE OF THE GOVERNOR 16-01 ATTESTATION

Part 1: Develop an inventory of critical IT systems managed by their agencies.

- My agency has identified the following critical IT systems as defined by Directive 16-01: X
 - Accounting/Financial Administration
 - o Banner ® Finance & Accounts Receivable
 - Banner ® Student & Student Financial Aid
 - o Banner ® Payroll
 - Public Safety
 - o Sungard ® Records Management System
 - Cisco Unified Communications (E911)
- Part 2: Ensure known issues and change requests are assigned appropriate priority for each critical IT system.
- X My agency has an established Patch and Change Management program, by which issues, defects, critical fixes, significant errors, liability issues and compliance with state laws/policies, and federal law are effectively managed, prioritized, and implemented.
- Part 3: Identify a single business owner for each critical IT system.
- X My agency has designated the appropriate business owner and single point of contact, who is responsible and accountable as defined by Directive 16-01. Additionally, my agency has an established Data Management Committee, which is responsible for and accountable for the oversight and operation of institutional data systems, which includes the direct authority and control over the management of the aforementioned critical IT systems.
 - Banner ® Finance, Accounts Receivable, & Payroll
 - o Toni Habegger, Chief Financial Officer | 509.359.6373 | thabegger@ewu.edu
 - Banner ® Student & Student Financial Aid
 - o Angie Anderson, Registrar | 509.359.4971 | aanderson35@ewu.edu
 - Sungard ® Records Management System
 - o Tim Walters, Chief of Police | 509.359.2777 | twalters@ewu.edu
 - Cisco Unified Communications (E911)
 - o Dr. Gary L. Pratt, V.P for IT & CIO | 509.359.2099 | gpratt@ewu.edu